

New Curbside Collection Program

CARDS, LLC is proud to announce the new curbside collection program for residents of Lavaca. This is an informational tool to help you understand the services that CARDS, LLC will be providing. We strongly encourage you to read and retain this information for future reference.

Beginning June 1, 2021, CARDS, LLC will provide curbside collection for all residences. Under the new curbside collection program each customer will receive a new 96-gallon cart for trash collected once a week at the curbside. These containers are provided at no additional cost. Upon receiving the carts, residents will roll the containers to the end of the driveway or designated pickup location on collection day. These changes will provide a cleaner and more efficient way to collect trash. **Collection day will remain the same. Your collection day is Tuesday.**

In order to make the program successful, the remainder of this information will outline important guidelines for you to follow when using the services available. This will ensure that you receive the best possible service with as little inconvenience as possible. **Upon receiving the carts, you may begin using them starting June 1, 2021.**

COLLECTION PROGRAM GUIDELINES:

- Trash must be curbside by 6:00 a.m. on your designated collection day.
- All trash must be contained in the cart issued by CARDS, LLC so that the lid is closed to be collected.
- The 96-gallon container will hold up to 150 pounds. Please do not overload the container.
- The carts remain the property of CARDS, LLC and will be maintained by CARDS. Residents will be required to pay for replacement of any container if the damage is due to their negligence or abuse. **Do not take the container with you when you move.**

Items that **CANNOT** be placed in the **trash** container: Dirt, sod, concrete, rock, construction or demolition debris, household hazardous waste, banned electronic waste, animal carcasses, leaves, grass clippings, hot ashes or flammable materials such as oil, gas or paint, batteries, engine parts or tires.

SAFE USE AND CARE OF CART:

- Always keep the lid closed to keep rain, snow and animals out.
- Use the handle provided to move the cart. Tilt cart on wheels and roll.
- To clean, simply rinse with water from time to time and let dry in the sunlight with the lid open.
- Do not place any unacceptable materials in the cart.

For those needing an additional cart, please call CARDS, LLC and one can be provided for an additional fee of \$60 per year.

CUSTOMER SERVICE: CARDS, LLC is excited to provide this new curbside program. CARDS, LLC is proud to provide high quality services and appreciates the opportunity to serve the Lavaca Community. Additional information or any questions may be answered by calling CARDS, LLC at 1-877-59-CARDS.