

ORDINANCE NO. 2024-05

A COMPREHENSIVE ORDINANCE TO CLARIFY AND CODIFY THE CITY OF LAVACA, ARKANSAS WATER DEPARTMENT POLICIES AND RULES CONCERNING PROCEDURES FOR PAYMENT OF WATER BILLS, DELINQUENT WATER ACCOUNTS, SUSPENSION OF WATER SERVICES IN THE CITY OF LAVACA, AND REFUSAL OF WATER SERVICE APPLICANTS TO THE CITY OF LAVACA, AMENDING CITY OF LAVACA ORDINANCE 04-05 , DECLARING AN EMERGENCY, AND FOR OTHER PURPOSES

BE IT ORDAINED AND ENACTED BY THE CITY COUNCIL OF THE CITY OF LAVACA, ARKANSAS, THAT:

The City of Lavaca hereby establishes the following amended policy and procedure for the charge of a service fee for any disconnects or shut-offs due to delinquent payments. City of Lavaca Ordinance 04-05 is amended in the "LAVACA WATER DEPARTMENT CUSTOMER PAYMENT POLICY" provision such that the policy shall now read as follows:

LAVACA WATER DEPARTMENT CUSTOMER PAYMENT POLICY

Water bills are mailed to customers on or by the first day of each month. Bills are due and payable on the 15th day of each month. Penalties are then due and applied to unpaid customer bills on the 16th day of each month. At this time a late payment notice is mailed to all customers with past due accounts.

If payment is not received at the Lavaca City Hall during regular business hours within five (5) days after past due notices are mailed, water service will be disconnected until full payment and a service charge is received by the water department.


A service charge will be assessed in the amount of \$150.00 for any shut off due to a failure to pay as set forth above or as a result of any failure to meet the terms of this Ordinance and Ordinance No. 04-05.

No partial payments will be accepted. The delinquent bill and the service charge shall be paid in full before water service is restored.

A service charge of \$30.00 will be assessed if a customer makes payment only after a water department employee goes to the property to disconnect water service for non-payment.

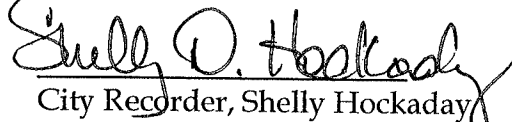
PASSED AND APPROVED THIS 9 DAY OF December, 2024.

APPROVED:



Mayor, Hugh Hardgrave

ATTEST:



City Recorder, Shelly Hockaday

JPV:srk

